

Presented By:

Lisa Stam, SpringLaw

Employment, Labour & Contracts Lawyer



Eric Appleyard, ADP

Director, Human Resources Business Advisory



Spring Law





2

Presentation Roadmap

- Why?
- Anatomy of Employee Oversight
- Practical Factors that Drive Who Does What
- The Grey Area
- Optimizing Efficiencies
- Questions



The Why

- Best practices to manage the workforce
- Getting practical: finances, insurance and expertise that drive the decisions
- Cost-effective efficiencies in people management systems

Anatomy of employee oversight





Cost

Cost/fees structure for person doing the work

- From HR entry coordinator salaries range from \$40-60K
- To HR Director range from 120K+
 - https://www.payscale.com/research/CA/Job=Human R esources (HR) Generalist/Salary
- Canadian employment lawyers hourly rate \$200-\$500+
 - https://www.canadianlawyermag.com/staticcontent/Att achedDocs/CL Apr 19-survey.pdf
- Any platforms, automation, tech or templates to compliment?

Insurance

- What happens when the expert is wrong or company gets sued?
- Is insurance available for person or situation:
 - D&O, professional liability, corporate, litigation insurance,
 - Employees are vicarious liable

Training

- What is upfront training?
 - Lawyers don't learn HR, sort of
 - HR doesn't learn law, sort of
- What is ongoing professional training requirements?

Legal Exposure

- What is the cost-benefit analysis of the problem?
- What is the legal exposure / risk if the issue goes south?
- HRTO:
 - 68% of all HRTO cases employment related between 2016-2019
 - 55% of all HRTO cases on grounds of disability
 - https://tribunalsontario.ca/documents/TO/Tribuna
 ls Ontario 2019-2020 Annual Report EN.pdf

Legal Exposure continued

- Common employment law court cases:
 - Contract disputes
 - Termination packages and reasonable notice
 - Some disability claims, if attached to wrongful dismissal claims
 - Executive comp

Employee Tools

- Internet: government resources, blogs, peer groups
- Canada is an employee friendly jurisdiction tie goes to employee
- Rise in contingency cases employees have nothing to lose
- Can self-rep at HRTO with great supports including HRLSC if eligible
- PR and social media business reputation matters

The Grey Area

Nicole Mason on Unsplash

.

The Grey Area & How to Navigate It:

- Contracts
- Policies
- Disability Management
- Discipline
- Terminations
- About a billion other things



Optimizing Efficiencies

- Proactively systematize processes and resources
- Focus on the key docs:
 - contracts
 - policies
 - termination letters & releases
- Look for tech driven platforms and services



Takeaways

- Your HR and employment lawyer should collaborate not compete
- Let math drive many decisions
- Be strategic about the Grey Areas
- Systematize & automate processes
 - get your Managers, HR & Lawyers on board

Questions?

Lisa Stam, SpringLaw

lstam@springlaw.ca



Spring Law

Eric Appleyard, ADP

eric.appleyard@adp.com





Contact Us:

To learn more about our team: https://springlaw.ca/team/

To connect with our legal team:

- Marnie Baizley mbaizley@springlaw.ca
- Laurence Camille Icamille@springlaw.ca
- Jessyca Greenwood jgreenwood@springlaw.ca
- Deidre Khayamian dkhayamian@springlaw.ca
- Danielle Murray dmurray@springlaw.ca
- Gaya Murti gmurti@springlaw.ca
- Hilary Page hpage@springlaw.ca
- Emily Siu esiu@springlaw.ca
- Lisa Stam Istam@springlaw.ca

Sign up for future **SpringForward Legal Updates**:

https://springlaw.ca/employers/springforward-legal-updates/

Sign up for our monthly Newsletter: www.springlaw.ca

Spring LAW www.springlaw.ca

